



Success cases
Courses

BRIDGE
& CO 

COBIT 5



Sector: Health
Size: Large
Course: COBIT 5

Challenge

Provide COBIT5 training to a group of IT professionals.



What have we done

We teach about the concepts and practices of governance and IT management present in COBIT 5. The training had real examples of cases experienced by Bridge Consulting during the IT governance roadmap of several companies.

In addition, dynamics were developed throughout the course in order to carry out the strategic alignment of IT with the organization, assess the capacity of IT processes and define action plans.



Results

The participants categorized the training as **very good**, commenting on the well-designed teaching material and the instructor's interaction.



ITIL® V3 Foundation



Sector: Information Technology
Size: Medium
Course: - ITIL® V3 Foundation

Challenge

Provide inputs so that the team was able to implement the best practices of the ITIL® V3 model, the course was taught by an experienced consultant with advanced knowledge in ITIL, see their certifications.



What have we done

In order to promote learning, discussions about real cases were carried out and exercises with a practical approach were solved. All content was adapted to the reality of the organization in order to bridge the gap between concepts and practical application!



Results

100% of the participants assessed that the instructor has **complete mastery of the content presented!**
100% of the participants evaluated that the instructor showed **excellent interaction with the students** during the course.

