

A close-up photograph of two men in business suits. The man on the left is pointing at a document held by the man on the right. They are both looking down at the document. The background is a blurred office setting with a window showing a view of a city or landscape. The overall color palette is cool, with blues and greys.

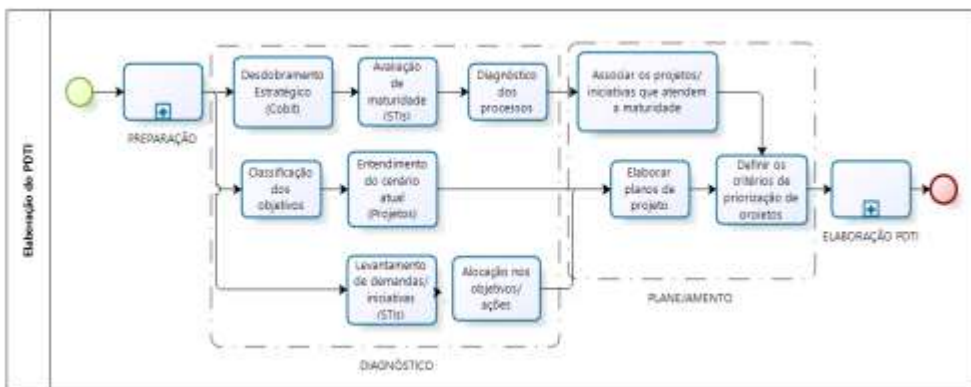
**Success cases**

**IT Strategy and Governance**

**BRIDGE**  
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# Elaboration of the Information Technology Master Plan

**Industry:** Judiciary  
**Size:** Large  
**Board Served:** IT Governance



## Challenge

Elaborate the Information Technology Master Plan by decomposing the Objectives described in the Information Technology Strategic Planning, identifying the projects and initiatives planned by the IT Boards, aligning them with the requirements of Resolution 211/2015 of the Justice National Council.

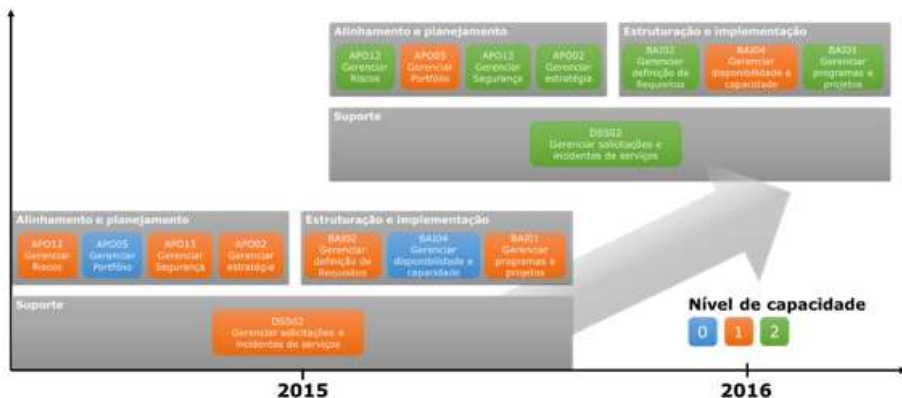
## Development



Analysis of the Strategic Information Technology Planning and the survey of two projects and initiatives planned for 2015 – 2016.

Alignment of projects and initiatives to the needs and plan of goals and actions.

Information Technology Master Plan aligned with Strategic Information Technology Planning and Resolution 211/2015 of the Justice National Council.



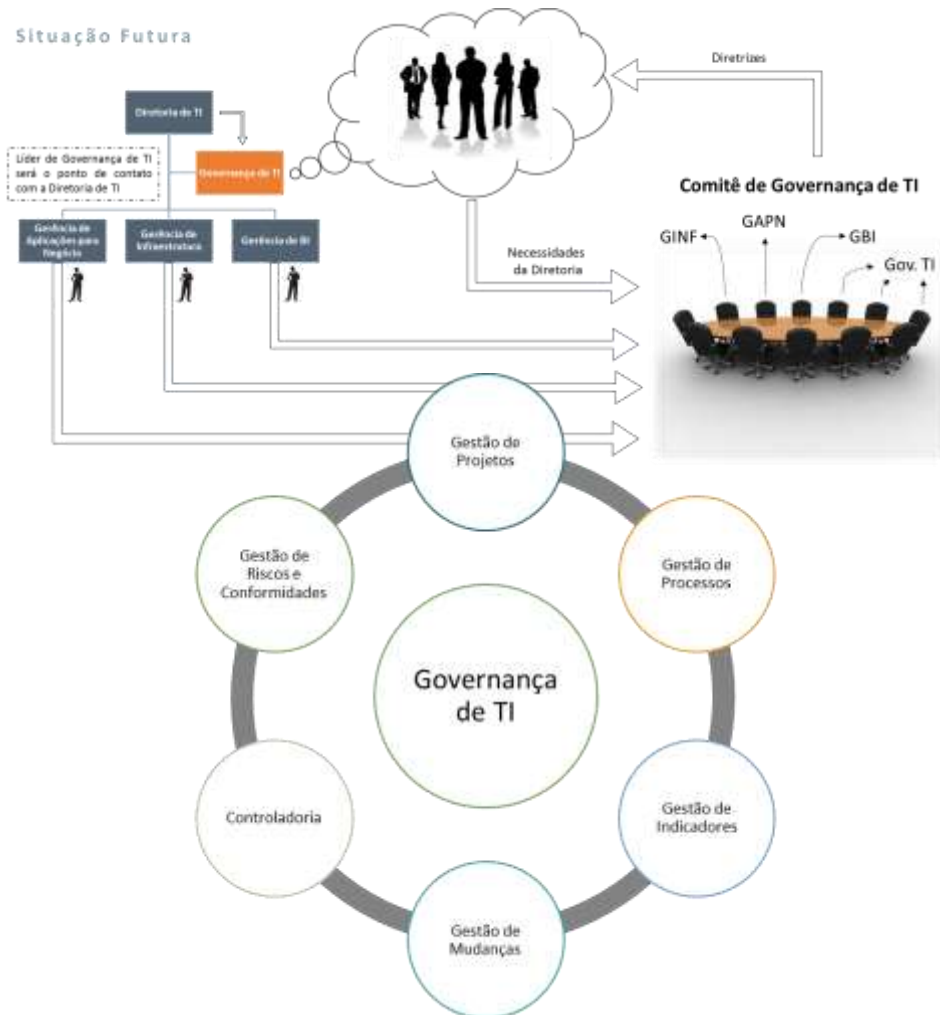
## Outcomes

- Information Technology Master Plan aligned with Resolution 211/2015 of the Justice National Council;
- Inventory of needs of the Information Technology Secretary;
- Portfolio of strategic projects and initiatives;
- Risk analysis of strategic actions;
- Capacity assessment of critical IT processes;

\*Este projeto foi executado em parceria com a Modulo Solution, contratada direta do TJSP

## Structuration of a Governance Area

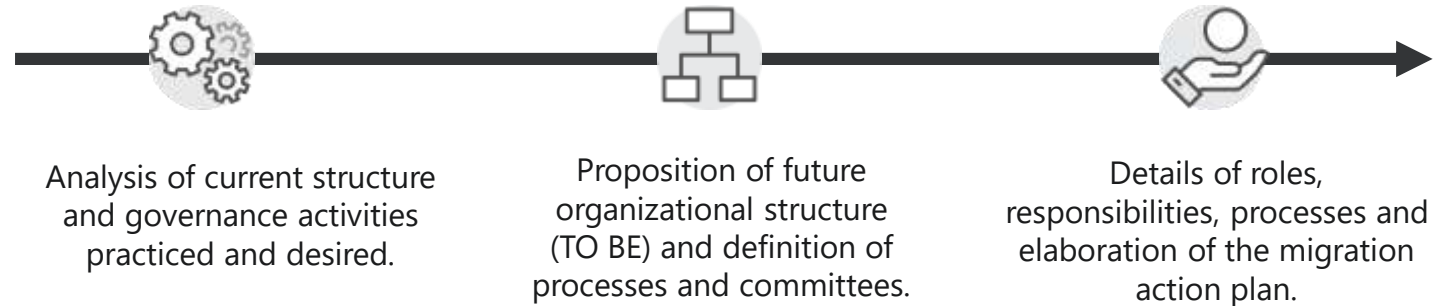
**Industry:** Reinsurance  
**Size:** Large  
**Board Served:** IT



## Challenge

Restructuration of IT Governance area, repositioning it in the organization chart of the IT Board and making a restructuring of processes, roles and responsibilities so that this discipline could deliver the greatest possible value for the organization. The new governance structure and the processes that this area should carry out were considered, as well as the existing committees and their functions, based on ITIL® 2011 good practices.

## Development



## Outcomes

- Clear separation between the role of Governance and IT Management;
- Centralization of Governance actions, previously dispersed among different managements and executed in different ways;
- Organization of strategic IT decisions in participatory committees;
- Governance as an Integrating Link of the demands between the business, the Managements and the CIO.